CONDITIONS RELATING TO THE ISSUE OF A LICENCE TO DRIVE A PRIVATE HIRE VEHICLE

1. ISSUE OF LICENCES

- 1.1 The holder of this licence shall notify the Licensing Services in writing within 7 days of any change of his/her= address during the period of the licence.
- 1.2 The holder of this licence must notify Licensing Services in writing not less than 12 hours prior to commencing work with a new operator.
- 1.3 The holder of this licence may not change their operator more than once within a 48 hour period.
- 1.4 A Wolverhampton licensed private hire driver can only drive a Wolverhampton licensed private hire vehicle and work for a Wolverhampton operator.
- 1.5 This licence does not permit the holder to drive a hackney carriage.

2. PLYING FOR HIRE (taking a fare without it being pre-booked via the Operator)

- 2.1 The holder of this licence shall not whilst driving or in charge of a private hire vehicle:
 - a) Take or agree to take a fare without it being pre-booked via the Operator.
 - b) stand or ply for hire or solicit on a road or other public place any person to hire or to be carried for hire in any private hire vehicle.
 - c) cause or procure any other persons to tout or solicit on a road or other public place any person to hire or be carried for hire in any private hire vehicle.
 - d) accept an offer for the minimum hire of any private hire vehicle while the holder or that vehicle is on the road or other public place except where such an offer is first communicated to the holder by telephone or by radio telephone fitted to that vehicle by a licensed operator or his duly authorised servant.

3. GENERAL CONDUCT

- 3.1 The driver must not allow more than the stated maximum number of people in the vehicle at any time.
- 3.2. The driver shall not drink, eat or smoke in the vehicle. This includes E-Cigarettes and Vapeing.
- 3.3 The driver shall not play any radio or sound reproducing instrument or equipment in the vehicle other than for the purpose of sending or receiving messages in connection with the operation of the vehicle.

- 3.4 Sounding of the vehicle horn to alert passengers of the vehicle's arrival is prohibited.
- 3.5 The driver shall, when requested by any person hiring or seeking to hire the Private Hire Vehicle:
 - a) convey a reasonable quantity of luggage;
 - b) afford reasonable assistance in loading and unloading; and
 - c) afford reasonable assistance in removing it to or from the entrance of any building, station or place at which he/she may take up or set down such person.
- 3.6 The driver shall attend punctually when hired.
- 3.7 The holder of this licence shall not use any offensive, abusive, profane or insulting language or behaviour but shall at all times behave in a civil and orderly manner.
- 3.8 Shall take all reasonable precautions to ensure the safety of persons conveyed in or entering or alighting from a private hire vehicle driven by hire or in his/her charge.
- 3.9 A private hire licence is a badge of approval, it states the Local Authority feels the holder is fit and proper and suitable in every way. The standard of behaviour and level of trust expected should be demonstrated in the conduct of those licensed at all times. This includes when drivers are operating outside of Wolverhampton, where drivers are expected to cooperate with reasonable requests from compliance staff authorised in other areas.
- 3.810 The holder of this licence shall, unless otherwise requested by the hirer, proceed to the destination by the most direct route.
- 3.9 This licence does not permit the holder to drive a hackney carriage. See 1.5

4. STANDARD OF DRESS

4.1 The holder of this licence shall maintain a high standard of personal hygiene and he/she shall wear freshly laundered respectable clothing, with the upper part of the arms being covered. This could include for example, a shirt, polo shirt or t-shirt and single colour trousers or for female drivers a blouse or t-shirt and single colour trousers or skirt or alternatively a dress.

5. LOST PROPERTY

5.1 The holder of this licence shall, at the termination of each hiring, search the vehicle for any property, which may have been left. Any property found in the vehicle must be handed in to the nearest Police Station or the base operator.

6. DISPLAY OF BADGE

- 6.1 The holder of this licence shall wear his/her Private Hire Vehicle Driver's badge so as to be clearly and distinctly visible at all times whilst he/she is acting as a private hire vehicle driver (e.g. on the upper part of the body).
- 6.2 The additional badge must also be displayed on the internal, top left hand side of the windscreen of any private hire vehicle being driven by him/her at any time

7. INFORMATION TO OPERATOR

- 7.1 The holder of this licence shall submit to their operator his/her for the purpose of copying/scanning his/her:
 - a. Private Hire Vehicle Driver's Licence
 - b. Copy of DVLA Drivers Licence

8. RETURN OF LICENCE/BADGE

- 8.1 In the event of the holder of this licence ceasing to operate as a licensed Private Hire Vehicle Driver, the holder must surrender his/her private hire vehicle driver's licence and badges within 7 days to Licensing Services.
- 8.2 The holder must, at the request of an Authorised Officer of the Licensing Authority, return their private hire driver licence and badges.

9. LOSS OF BADGE

9.1 The licence holder must report the loss of his/her badge to Licensing Services immediately.

10. NOTIFICATION OF CONVICTIONS, CAUTIONS AND FIXED PENALTIES

10.1 The holder of this licence shall within 14 days of the date of any conviction, caution or issue of a Fixed Penalty Ticket, incurred during the life of this licence give full details in writing to Licensing Services.

11. CARRIAGE OF ASSISTANCE DOGS

- 11.1 The licence holder must carry guide or other assistance dogs accompanying passengers, free of charge, unless the driver has a proven medical condition that would preclude such action. Private Hire Vehicle Drivers have a responsibility to ensure that their operator is aware of such medical condition when they are first employed.
- 11.2 The licence holder shall allow the assistance dog to be accommodated within the passenger compartments of the vehicle. The dog shall be allowed to be positioned as per the passenger's request.

12. MEDICAL CIRCUMSTANCES

12.1 The licence holder must, within 3 days, notify the licensing services in writing of any changes to their medical circumstances.

These circumstances are defined as those where it is the duty of the licence holder to notify DVLA of any medical condition which affects the ability or entitlement to drive.

13. TRAFFIC REGULATIONS

- 13.1 The licence holder shall not breach parking restrictions, including waiting on yellow lines.
- 13.2 The licence holder shall not obstruct any road, pavement, or thoroughfare at any time.

The above conditions are subject to change that may be made by the Wolverhampton Licensing Committee. Any such changes will be displayed on the Council's website and shall be the default conditions applicable to all private hire licensed drivers. Licensing Services shall make reasonable endeavour to publicise any change to conditions which can be challenged in the Magistrate Court within 21 days of the Committee date.

City of Wolverhampton Council, Licensing Services, Civic Centre, St Peter's Square, Wolverhampton WV1 1DA

Please note that should you feel aggrieved by any of the conditions in this licence then you have the right of appeal to the Magistrates Court within 21 days from the date when this licence is issued.